



PRIVACY POLICY / TERMS

Community Harvest Food Bank shares your concerns about privacy on the Internet. In order to better protect your privacy, Community Harvest has provided this notice explaining its online information practices and the choices you can make about the way your information is collected and used on the Site. Furthermore, this Privacy Policy, being part of the Terms, works in conjunction with the Terms and Conditions of Use, but does not modify or supersede it. On occasion, Community Harvest may run promotions or conduct other activities with affiliate partners from this Site. In such event, we may post additional privacy terms in conjunction with such promotion or activities that modify and/or supplement this Privacy Policy and govern the use of information related to or received through such promotions or activities.

Community Harvest's Collection and Use of Your Information

In the course of using the Site, Community Harvest may ask you for your name, e-mail address, postal address, telephone number, fax number as well as other relevant information. Community Harvest also may collect certain non-personally identifiable information when you visit many of our web pages such as the type of browser you are using (e.g., Netscape, Internet Explorer), the type of operating system you are using, (e.g., Windows 2000 or Mac OS), the domain name of your Internet service provider (e.g., America Online, Earthlink), aggregate data about the number of visits to the Site and/or aggregate data about the pages visited.

How Community Harvest Uses the Information

Community Harvest uses the non-personally identifiable information ("Aggregate Data") to improve the design and content of the Site and to enable Community Harvest to personalize your Internet experience. Community Harvest may use the Aggregate Data to analyze Site usage as well as create services and/or products to fit your needs. Also, Community Harvest shares this Aggregate Data with Community Harvest's related entities, advertisers, partners and/or other third party vendors. Community Harvest shall own such Aggregate Data and maintain copies of such as part of its records.

Except as otherwise indicated, Community Harvest uses the personally identifiable information ("Personal Information") you provide about yourself: (a) to respond to any of your inquiries or questions about our services; (b) for internal marketing purposes and as part of Community Harvest donor database; (c) to provide you additional and updated information, materials and other advertisements regarding the Community Harvest services; (d) to offer you other materials and/or information that Community Harvest believes may be of interest to you; (e) to cooperate with government officials or parties in litigation under process of law, or as otherwise required by law; (f) to protect the security or integrity of the Site; (g) to protect against a threat of safety or destruction of property; and/or (h) to protect against legal liability. In all cases, however, Community Harvest agents, employees and contractors who have access to Personal Information are required to protect this information in a manner that is consistent with this Privacy Policy. Furthermore, Community Harvest encourages all its business Partners to adopt and adhere to standards of protection consistent with this Privacy Policy. Community Harvest will not use the Personal Information, except as set forth herein, without your permission; provided, however, Community Harvest shall own all

such Personal Information and maintain copies of such as part of its records. If you do not wish to receive any such information or to allow Community Harvest the right to use your personally identifiable information as described, please contact Community Harvest in the manner identified in the "Opt-Out" section below. The Aggregate Data and Personal Information may be transferred, distributed or sold as part of Community Harvest or its assets.

Opt Out

You may choose not to receive such information and/or to allow Community Harvest to use your information in the manner described above by simply checking the box provided on the contribution form itself, or by contacting us directly at raurand@feedingamerica.org. Upon receipt and processing of an "opt out" request, Community Harvest will, within its commercially reasonable amount of time, remove your information from any future marketing communications.

Security; No Liability

Community Harvest has implemented security measures to help protect against the risk of loss, misuse and alteration of any information under Community Harvest's control. Community Harvest protects your online order information by using Secure Sockets Layer ("SSL") technology. SSL encrypts your order information to avoid the decoding of that information by anyone other than Community Harvest. Nevertheless, such security measures may not prevent all loss, misuse or alteration of information on the Site, and Community Harvest is not responsible for any damages or liabilities relating to any such security failures. You understand that data and communications, including e-mail and other electronic communications, may be accessed by unauthorized third parties when communicated over the Internet. Furthermore, the Site contains links to other web sites. Community Harvest is not responsible for nor can Community Harvest ensure the privacy practices or content of such other sites.

IP Addresses and Cookies

Like other web sites, Community Harvest uses your IP address to help diagnose problems with Community Harvest's servers, to administer the Site and for security purposes. "Cookies" are pieces of data sent from a Web server to a Web browser that enable a Web server to identify users that visit a site hosted by that server. Community Harvest may use Cookies in order to identify you to our site so that Community Harvest can provide more customized information and services to you. In addition, our site may contain advertisements that may contain Cookies. In general, if you choose, you can disable the use of Cookies by reviewing your browser's preferences and options.

A Special Note about Children.

Community Harvest does not knowingly gather any personally identifiable information from children under the age of 13. You must be 13 years of age or older to access the Site. Community Harvest has no interest in collecting information from children under the age of 13.

Modification of Privacy Policy

Community Harvest may change this Privacy Policy at any time, consistent with the terms set forth in the Terms and Conditions of Use, by posting the changed or amended Privacy Policy on the Site. Your continued viewing of or use of this Site following the posting of any changes to this Privacy Policy will signify your assent to any such changes or amendments.

How to Contact Community Harvest for Any Reason

You may contact Community Harvest with questions or comments regarding this Privacy Policy, updating any personally identifiable information or anything else related to Community Harvest and/or this Site at www.chfb.org or at 260-447-3696.